

## Before Departure

### 1 Book a Guided Package Tour

### 2 Apply for a Visa

1. Your travel agency shall obtain the certificate for registration to ERFS\* from the receiving organization in Japan.
2. Apply for a visa at Embassies/Consulates with the ERFS\* certificate received above.

Get the ERFS\* certificate

Apply for a Visa

### 3 Get a Covid-19 Negative Test Certificate

A Covid-19 test must be conducted within 72 hours prior to your departure. You can find [the format](#) for the test certificate at the MOFA\* website.

Test within 72 hours

Get the Test Certificate

### 4 Install MySOS app for Quarantine Fast Track

Install [the app](#), answer the questionnaire, and register the Covid-19 Negative Test Certificate for smoother quarantine procedures at major airports.



Install MySOS

Answer the questionnaire

Register the Test Certificate

\* You may select “Will not submit” for status of your vaccination on MySOS. Regardless of vaccination status, any form of isolation after entry is not required.

### 5 Go to Visit Japan Web

Register information for immigration and customs and get QR codes on [Visit Japan Web](#) for smooth entry into Japan.



### 6 Buy Travel Insurance

#### Call Center regarding quarantine measures:

[+81-50-1751-2158](#) or [+81-50-1741-8558](#)

MHLW\* operates a call center for quarantine measures.

Available in **English, Chinese, Korean and Japanese**: 9 am - 9 pm (Japan Time) daily

## Departure



## At the Airport

### 1 Show Your MySOS's Blue Screen at Quarantine

MySOS screen will turn blue when all required information is submitted and the authorities' review is complete.



### 2 Show your QR codes on Visit Japan Web at Immigration and Customs

## After Arrival during your stay in Japan

Follow the instructions given by a tour conductor and enjoy your trip in Japan!

### Preventive Measures



Face Masks Required



Sanitizing Stations



Physical Distancing



Improved Indoor Ventilation

## Returning Home



Follow measures of your country

### In case of emergency

**MHLW\* Call Center: [0120-565-653](#)**

MHLW\* operates a multilingual hotline regarding Covid-19.

**English, Chinese, Korean, Portuguese and Spanish:**

9 am - 9 pm (Japan Time) daily

**Thai:** 9 am - 6 pm (Japan Time) daily

**Vietnamese:** 10 am - 7 pm (Japan Time) daily

**Japan Visitor Hotline: [050-3816-2787](#)**

JNTO operates a hotline for tourist information and for assistance in case of emergencies.

Available in **English, Chinese, Korean and Japanese**:

24 hours a day, 365 days a year.

\* **MOFA**: Ministry of Foreign Affairs  
\* **MHLW**: Ministry of Health, Labour and Welfare  
\* **ERFS**: Entrants, Returnees Follow-up System

\* Tourist entry is only allowed from countries/regions in group “Blue”. Please check the [MOFA\\* website](#) for further details.  
\* All information here is gathered from the relevant authorities. Due to the regularly changing situation, it is essential for you to always check and follow the latest guidance.  
\* JNTO is not liable for any trouble, loss, or damage arising from any acts performed under decisions based on this information.